

1 **UNITED STATES DISTRICT COURT FOR THE**
2 **NORTHERN DISTRICT OF ALABAMA**
3 **MIDDLE DIVISION**

4 FRANCIS GARRETT,

5 Plaintiff,

6 v.

7 SANOFI US SERVICES, INC. f/k/a
8 SANOFI-AVENTIS U.S., INC., and
9 SANOFI-AVENTIS U.S., LLC,

10 Defendants.

Case No.

ORIGINAL COMPLAINT

JURY TRIAL DEMANDED

11 Plaintiff Francis Garrett, for her Original Complaint against Defendants SANOFI US SERVICES,
12 INC., f/k/a SANOFI-AVENTIS U.S., INC. and SANOFI-AVENTIS U.S., LLC (collectively “Sanofi”),
13 alleges:

14 **INTRODUCTION**

15 1. Sanofi manufactures and sells a chemotherapy drug named Taxotere (generic name docetaxel),
16 which is administered to many who suffer primarily from breast cancer. While it is one of many drugs
17 effective at treating breast cancer, Sanofi has known for years that the drug carries a significant risk of
18 causing permanent damage to the lacrimal system, including canalicular, punctal, and/or nasolacrimal
19 duct stenosis.

20 2. A simple preventative procedure at the onset of chemotherapy-induced tearing, involving the
21 temporary placement of silicone stents, allows a patient to continue her Taxotere regimen while removing
22 the likelihood of permanent damage to the lacrimal system. Although Sanofi warns that “excessive
23 tearing which may be attributable to lacrimal duct obstruction has been reported,” Sanofi failed to warn
24 patients and oncologists of the risk that the damage can occur quickly and can be **permanent**. Further,
25 Sanofi failed to report the severity and frequency of this risk to the Food and Drug Administration
26 (“FDA”). Worse, Sanofi misled patients and oncologists about the severity and frequency of this
27 devastating side effect even though this condition can be entirely preventable with early intervention and
28 treatment during chemotherapy. As a result, Plaintiff suffers from permanent injuries because she used

ORIGINAL COMPLAINT

1 Taxotere.

2 3. Plaintiff is grateful for the chemotherapy that helped to save her life; however, that gratitude is
3 diminished by the fact that she now must endure a permanent and life-altering condition that could have
4 been prevented with an adequate warning to her physicians. Plaintiff's permanent injuries to her lacrimal
5 system, specifically canalicular stenosis, cause daily disruption to her life due to excessive tearing, or
6 epiphora. For those who have never experienced epiphora, the condition might seem like a minor
7 annoyance. However, for cancer survivors like Plaintiff, the irritated, swollen, watering eyes and the
8 ongoing medical management of the condition affect their work, their self-esteem, interpersonal
9 relationships, daily activities like driving or reading a book, and their general ability to return to a normal
10 life after defeating cancer.

11 **PARTIES**

12 **A. Plaintiff**

13 4. Plaintiff Francis Garrett is an individual residing in Pell City, Alabama who received Taxotere as
14 part of a chemotherapy regimen after being diagnosed with breast cancer. She was administered Taxotere
15 at Princeton Baptist Medical Center in Birmingham, AL and received five rounds of chemotherapy.
16 Plaintiff began to experience tearing shortly after she began the chemotherapy regimen. Unfortunately,
17 because no measures were taken to intervene, the epiphora continued and she was ultimately diagnosed
18 with permanent canalicular stenosis. Plaintiff continues to suffer from persistent epiphora to the present.

19 **B. Sanofi Defendants**

20 5. Defendant Sanofi US Services Inc. f/k/a Sanofi-Aventis U.S. Inc. is a Delaware corporation, with
21 a principal place of business at 55 Corporate Drive, Bridgewater, New Jersey 08807. Sanofi US Services
22 Inc. is a wholly owned subsidiary of Sanofi S.A. Sanofi S.A. is engaged in research and development,
23 testing, manufacturing, labeling, advertising, marketing, promoting, selling and/or distributing of
24 prescription drugs, including Taxotere. Defendant Sanofi US Services Inc. engages in research and
25 development, testing, manufacturing, labeling, advertising, marketing, promoting, selling and/or
26 distributing of prescription drugs, including Taxotere.

27 6. Defendant Sanofi-Aventis U.S. LLC is a Delaware limited liability company, with a principal
28 place of business at 55 Corporate Drive, Bridgewater, New Jersey 08807. Sanofi-Aventis U.S. LLC

1 is a wholly owned subsidiary of Defendant Sanofi S.A., and Sanofi S.A. is Sanofi-Aventis U.S., LLC's
 2 sole member. Defendant Sanofi-Aventis U.S. LLC engages in research and development, testing,
 3 manufacturing, labeling, advertising, marketing, promoting, selling and/or distributing of prescription
 4 drugs, including Taxotere.

5 7. Since 2006, defendants Sanofi-Aventis U.S. LLC and Sanofi US Services Inc. have collectively
 6 served as the U.S. operational front for Sanofi S.A. in the U.S. prescription drug market.

7 **JURISDICTION AND VENUE**

8 8. Federal subject matter jurisdiction is based on 28 U.S.C. §1332(a) due to the complete diversity of
 9 Plaintiff and Defendants and the amount in controversy exceeds \$75,000.

10 9. A substantial part of the acts and omissions giving rise to this cause of action occurred in this
 11 district and therefore venue is proper here pursuant to 28 U.S.C. §1391(a).

12 10. Sanofi is subject to personal jurisdiction in this Court due to their ongoing and substantial contacts
 13 in this forum.

14 **FACTUAL ALLEGATIONS**

15 **I. Development and Approval of Taxotere (Docetaxel)**

16 11. Taxotere is a drug used in the treatment of various forms of cancer, including breast cancer, and
 17 is a part of a family of cytotoxic drugs referred to as taxanes. Taxanes are derived from yew trees, and
 18 unlike other cytotoxic drugs, taxanes inhibit the multiplication of cancer cells by over-stabilizing the
 19 structure of a cancer cell, which prevents the cell from breaking down and reorganizing for cell
 20 reproduction. They are widely used as chemotherapy agents.

21 12. The FDA approved Taxotere on May 14, 1996 for limited use—namely, for the treatment of
 22 patients with locally advanced or metastatic breast cancer that had either (1) progressed during
 23 anthracycline-based therapy or (2) relapsed during anthracycline-based adjuvant therapy.

24 13. In August 2004, Sanofi obtained FDA approval for an expanded use of Taxotere “in combination
 25 with doxorubicin and cyclophosphamide for the adjuvant treatment of patients with operable node-
 26 positive breast cancer.” This resulted in a greater number of patients being treated with Taxotere.

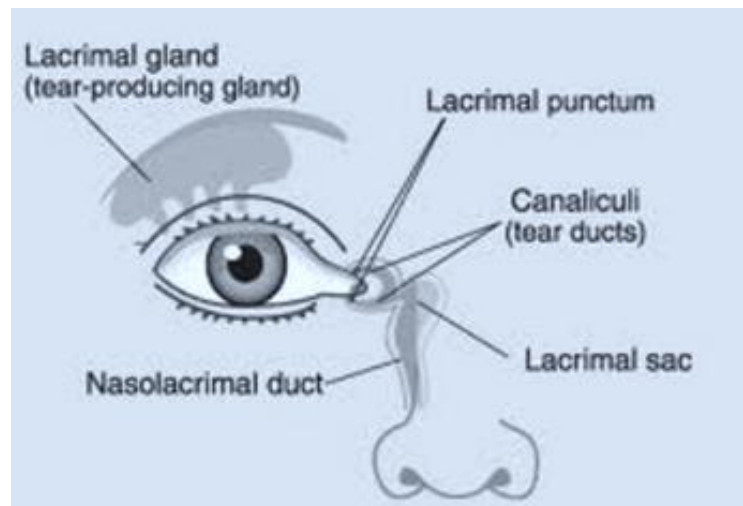
27 14. As the universe of patients taking Taxotere expanded to include patients with a higher
 28 survivability rate, more cancer survivors taking Taxotere would now experience a permanent disabling

(but preventable) condition – namely, permanent damage to the lacrimal system.

15. Taxotere is not purchased by patients at a pharmacy; rather, patients' use of this drug occurs via administration through injection and/or intravenously at a physician's office or medical treatment facility.

II. Anatomy of Lacrimal System

16. The following image depicts the anatomy of the lacrimal system.



17. Taxotere is secreted in the tear film, thereby causing fibrosis in areas of the lacrimal system, including the puncta, canaliculus and/or nasolacrimal duct. This scarring can cause permanent occlusion, causing an inability for tears to drain naturally through the lacrimal system. Because the eyes are constantly producing tears, this results in persistent epiphora.

III. Taxotere's Labeling

18. At the time Plaintiff was administered Taxotere, its labeling information stated in relevant part under **Post-Marketing Experiences**:

Ophthalmologic: conjunctivitis, lacrimation or lacrimation with or without conjunctivitis. Excessive tearing which may be attributable to lacrimal duct obstruction has been reported. Rare cases of transient visual disturbances (flashes, flashing lights, scotomata) typically occurring during drug infusion and in association with hypersensitivity reactions have been reported. These were reversible upon discontinuation of the infusion.

and under **Patient Counseling Information**:¹

Eye Changes – Excessive tearing, which can be related to conjunctivitis or blockage of the tear ducts, may occur.

¹ https://www.accessdata.fda.gov/drugsatfda_docs/label/2007/020449s0451bl.pdf

1 19. Sanofi's inclusion of this potentially **permanent** side effect in a laundry list of common but
2 notably transitory side effects effectively misrepresents the risk of harm associated with tearing. By
3 failing to fully inform patients and physicians of the potential for serious **permanent** damage to the
4 lacrimal system, Sanofi downplays the significance of the underlying injury causing the patient to tear.

5 20. Sanofi's labeling information at all times relevant to this lawsuit, and even to date, does not
6 identify the risk of stenosis as a cause of excessive tearing, the rapid onset at which stenosis can occur,
7 the potentially permanent nature of the injury, and the need to refer patients to a lacrimal specialist, nor
8 does it identify the condition as preventable with timely intervention during chemotherapy.

9 21. Sanofi did not provide such adequate notice to oncologists. To the contrary, the labeling leads
10 oncologists, like Plaintiff's, to believe that excessive tearing is merely a transitory side effect and will
11 end after the cessation of chemotherapy. This failure to provide notice resulted in thousands of women,
12 like Plaintiff, suffering daily from a permanent condition that could have easily been prevented with
13 adequate warning.

14 **IV. Sanofi's Duty to Monitor and Update Labeling**

15 22. The primary responsibility for timely communicating complete, accurate, and current safety and
16 efficacy information related to Taxotere rests with Sanofi because it has superior, and in many cases
17 exclusive, access to the relevant safety and efficacy information, including post-market complaints and
18 data.

19 23. To fulfill its essential responsibilities, Sanofi must vigilantly monitor all reasonably available
20 information. It must closely evaluate the post-market clinical experience of its drugs and timely provide
21 updated safety and efficacy information to the healthcare community and to consumers.

22 24. When monitoring and reporting adverse events, as required by both federal regulations and state
23 law, time is of the essence. The purpose of monitoring a product's post-market experience is to detect
24 potential safety signals that could indicate to drug sponsors and the medical community that a public
25 safety problem exists.

26 25. If, for example, a manufacturer was to delay reporting post-market information, that delay could
27 mean that researchers, FDA, and the medical community are years behind in identifying a public safety
28 issue associated with the drug.

1 26. In the meantime, more patients are harmed by using the product without knowing, understanding,
2 and accepting its true risks, which is why drug sponsors must not only completely and accurately monitor,
3 investigate and report post-market experiences, but must also report the data in a timely fashion.

4 27. A drug is “misbranded” in violation of the FDCA when its labeling is false and misleading or
5 does not provide adequate directions for use and adequate warnings. *See* 21 U.S.C. §§ 321(n); 331(a),
6 (b), (k); 352(a), (f). A drug’s labeling satisfies federal requirements if it gives physicians and pharmacists
7 sufficient information—including indications for use and “any relevant hazards, contraindications, side
8 effects, and precautions”—to allow those professionals “to use the drug safely and for the purposes for
9 which it is intended.” 21 C.F.R. § 201.100(c)(1).

10 28. As part of their responsibility to monitor post-market clinical experiences with the drug and
11 provide updated safety and efficacy information to the healthcare community and to consumers, each
12 approved NDA applicant “must promptly review all adverse drug experience information obtained or
13 otherwise received by the applicant from any source, foreign or domestic, including information derived
14 from commercial marketing experience, post marketing clinical investigations, post marketing
15 epidemiological/surveillance studies, reports in the scientific literature, and unpublished scientific
16 papers.” 21 C.F.R. § 314.80(b).

17 29. Any report of a “serious and unexpected” drug experience, whether foreign or domestic, must be
18 reported to the FDA within 15 days and must be promptly investigated by the manufacturer. 21 C.F.R. §
19 314.80(c)(1)(i-ii).

20 30. Most other adverse event reports must be submitted quarterly for three years after the application
21 is approved and annually thereafter. 21 C.F.R. § 314.80(c)(2)(i). These periodic reports must include a
22 “history of actions taken since the last report because of adverse drug experiences (for example, labeling
23 changes or studies initiated).” 21 C.F.R. § 314.80(c)(2)(ii).

24 31. Federal law requires labeling to be updated as information accumulates: “labeling must be revised
25 to include a warning about a clinically significant hazard as soon as there is reasonable evidence of a
26 causal association with a drug; a causal relationship need not have been definitely established.” 21 C.F.R.
27 § 201.57(c)(6)(i). Thus, for example, drug manufacturers must warn of an adverse effect where there is
28

1 “some basis to believe there is a causal relationship between the drug and the occurrence of the adverse
2 event.” 21 C.F.R. § 201.57(c)(7).

3 32. All changes to drug labels require FDA assent. 21 C.F.R. § 314.70(b)(2)(v)(A). Brand-name drug
4 sponsors may seek to change their approved labels by filing a supplemental application. 21 C.F.R. §
5 314.70.

6 33. One regulation, the “Changes Being Effected” (CBE) regulation, permits a manufacturer to
7 unilaterally change a drug label to reflect “newly acquired information,” subject to later FDA review and
8 approval. 21 C.F.R. § 314.70(c)(6)(iii). Newly acquired information includes “new analyses of previously
9 submitted data.” 21 C.F.R. § 314.3(b).

10 34. Thus, for instance, if a drug sponsor determined that a warning was insufficient based on a new
11 analysis of previously existing data, it could submit a CBE and change its labeling.

12 35. The longer a drug sponsor delays updating its labeling to reflect current safety information, the
13 more likely it is that medical professionals will prescribe the drug without advising patients of harmful
14 adverse reactions, and the more likely it is that patients will suffer harmful side effects without the
15 opportunity to evaluate risks for themselves.

16 **V. Sanofi Knew That Taxotere Can Cause Permanent Canalicular Stenosis.**

17 36. Since 2002, Sanofi’s Taxotere label has advised that “excessive tearing which may be
18 attributable due to lacrimal obstruction has been reported.”² Despite this language, medical literature
19 has continued to accumulate and raise concerns that oncologists are not being properly warned of the
20 severity of this permanent side effect – and in response, Sanofi has done nothing to notify oncologists
21 or patients.

22 37. The following studies, published after 2002, highlight concerns of the increased frequency and
23 severity of permanent stenosis in cancer patients taking Taxotere, the increased need for monitoring,
24 and the lack of awareness among oncologists and their patients regarding the true nature of the damage
25 caused:

26
27
28 ² https://www.accessdata.fda.gov/drugsatfda_docs/label/2012/020449s0631bl.pdf

a) From *American Society of Ophthalmic Plastic and Reconstructive Surgery*:

Better education of oncologists who prescribe docetaxel is needed as we continue to encounter new cases of advanced canalicular blockage.³

b) From *American Cancer Society*:

Despite the previous publication of several articles by our group regarding canalicular stenosis and lacrimal obstruction resulting from docetaxel therapy, we still frequently encounter advanced cases of this condition because of delayed diagnosis. Thus it appears that oncologists need to become better educated regarding this side effect.

All patients receiving weekly docetaxel should be monitored closely by an ophthalmologist so that the timely management of canalicular stenosis can be offered.

We recommend silicone intubation [stents] in all symptomatic patients who are receiving weekly docetaxel if they are to continue receiving the drug.⁴

c) From *Pharmacotherapy*:

Moreover, epiphora may be an underrecognized adverse effect of docetaxel because excess tearing after chemotherapy administration is not as stringently monitored as life-threatening toxicities . . . This adverse effect warrants evaluation because weekly administration is being used more commonly for the treatment of advanced solid tumors, and epiphora can interfere with the activities and quality of daily life.⁵

d) From the *Journal of Clinical Oncology*:

Despite substantial literature documenting canalicular stenosis as an adverse effect of docetaxel, the exact incidence of this important adverse effect is unknown. All previous publications were based on retrospective studies at

³ Bitá Esmali, et al., *Docetaxel-Induced Histologic Changes in the Lacrimal Sac and Nasal Mucosa*, 19 *OPHTHALMIC PLASTIC AND RECONSTRUCTIVE SURGERY* 4, pp. 305-308 (2003)

⁴ Bitá Esmali, et al., *Blockage of the Lacrimal Drainage Apparatus as a Side Effect of Docetaxel Therapy*, 98 *CANCER* 504-7 (2003)

⁵ Polly Kintzel, et al., *Docetaxel-related Epiphora*, 26 *PHARMACOTHERAPY* 6 (2006).

1 tertiary ophthalmology practices, and only patients whose
 2 symptoms of epiphora were evaluated. We report the finding
 3 of prospective, single-center study designed to determine the
 4 incidence and severity of epiphora and its anatomic
 5 correlate, canalicular stenosis, in patients receiving
 6 docetaxel weekly or every 3 weeks.

7 Previous retrospective studies and our clinical experience
 8 suggested that the incidence of epiphora might be as high as
 9 50% in patients treated with weekly docetaxel and less than
 10 10% in patients who receive docetaxel every 3 weeks.

11 In this prospective, observational study, epiphora was seen
 12 in 64% of patients in the weekly docetaxel group and in 39%
 13 of the docetaxel every 3 weeks group.

14 Patients who experience epiphora associated with docetaxel
 15 should be promptly referred to an ophthalmologist familiar
 16 with this adverse effect. Frequent [approximately every 4-6
 17 weeks] probing and irrigation in the office and judicious use
 18 of topical steroids on a tapering dose can eliminate the need
 19 for silicone intubation or other lacrimal procedures in
 20 approximately 80% of patients taking docetaxel every 3
 21 weeks and in approximately 50% of patients taking
 22 docetaxel weekly.⁶

23 38. Prominent medical researchers have described this side effect as follows: “canalicular stenosis
 24 may be the most important side effect of weekly docetaxel;”⁷ “cancer patients . . . view epiphora as one
 25 of the worst side effects because of their inability to read, drive, or wear make-up;”⁸ “visually
 26 disabling;”⁹ “misleading appearance of emotional tears;”¹⁰ “canalicular stenosis can negatively impact
 27

28 ⁶ Bitá Esmali, et al., *Prospective Study of Incidence and Severity of Epiphora and Canalicular Stenosis in Patients With Metastatic Breast Cancer Receiving Docetaxel*, 24 JOURNAL OF CLINICAL ONCOLOGY 22 (2006).

⁷ Bitá Esmali, et. al., *Blockage of the Lacrimal Drainage Apparatus as a Side Effect of Docetaxel Therapy*, 98 AM. CANCER SOC'Y., 504 (2003).

⁸ *Id.*

⁹ Bitá Esmali, et. al., *Canalicular Stenosis Secondary to Weekly versus Every-3-Weeks Docetaxel in Patients with Metastatic Breast Cancer*, 109 AM ACAD. OF OPHTHALMOLOGY, 1188 (2002).

¹⁰ Bitá Esmali, et. al., *Canalicular Stenosis Secondary to Weekly Docetaxel: A Potentially Preventable Side Effect*, 13 EUROPEAN SOC'Y. FOR MED. ONCOLOGY, 218 (2001).

the quality of life . . . and should be considered when choosing the chemotherapy regimen;”¹¹ “epiphora may be a major disability. It interferes with daily activities and causes emotional disturbances;”¹² “the potential risk of this complication should be carefully weighed;”¹³ “epiphora may be an underrecognized adverse effect;”¹⁴ and “the high incidence of this adverse effect has an impact on several aspects of daily living.”¹⁵ Sanofi had ample opportunity to utilize the CBE process and unilaterally strengthen its label to raise awareness among oncologists as recommended by the studies.¹⁶

39. Medical literature is clear that: (1) the onset of damage to the lacrimal system can be rapid upon initiation of Taxotere administration, (2) immediate referral to a lacrimal specialist for monitoring is essential, (3) damage to the lacrimal system can be permanent, (4) this side effect is preventable, and (5) oncologists are not aware of the severity of this side effect. Unfortunately, this lack of awareness often results in oncologists counseling their patients that their tearing is a temporary side effect and will eventually subside.

VI. Taxotere Caused Plaintiff’s Permanent Canalicular Stenosis

40. Plaintiff was diagnosed with breast cancer and given chemotherapy with Taxotere, receiving a total of five infusions over the course of approximately two months.

41. Plaintiff completed chemotherapy and was excited to be cancer free and rid of all of the side effects she suffered as a result of the cancer treatment. Among these, Plaintiff looked forward to no longer suffering from irritated, watering eyes. But as the effects of chemotherapy wore off, her watery eyes persisted. Plaintiff went to an appointment with her eye doctor and complained of excessive tearing. He

¹¹ Bitá Esmali, et. al., *Blockage of the Lacrimal Drainage Apparatus as a Side Effect of Docetaxel Therapy*, 98 AM. CANCER SOC’Y., 504 (2003).

¹² Medy Tsalic, et al., *Epiphora (Excessive Tearing) and Other Ocular Manifestations Related to Weekly Docetaxel*, 23 MEDICAL ONCOLOGY (2005).

¹³ *Id.*

¹⁴ Polly Kintzel, et al., *Docetaxel-related Epiphora*, 26 PHARMACOTHERAPY 6 (2006).

¹⁵ Arlene Chan, et al., *Prevalence of Excessive Tearing in Women with Early Breast Cancer Receiving Adjuvant Docetaxel-based Chemotherapy*, 31 JOURNAL OF CLINICAL ONCOLOGY, 17 (2013)

¹⁶ Of note, in 2015 Sanofi utilized the CBE process to change its warning label regarding the side effect of alopecia. Specifically, Sanofi sought to strengthen the warning to include the word “**permanent.**”

1 indicated that the tearing was probably dry eye or allergies and recommended eye drops, but did not
2 suggest that she see a lacrimal specialist. Eventually, Plaintiff saw an optometrist who diagnosed her with
3 canalicular stenosis following a probing and irrigation exam.

4 42. As a direct and proximate result of Sanofi's conduct in connection with the design, development,
5 manufacture, testing, packaging, promotion, advertising, marketing, distribution, labeling, warning, and
6 sale of Taxotere, Plaintiff suffers from epiphora due to permanent canalicular stenosis. This condition is
7 a known permanent side effect of taking Taxotere.

8 43. Plaintiff has struggled to return to normalcy, even after surviving cancer, because she continues
9 to suffer from persistent tearing on a daily basis, interfering with her ability to perform basic activities
10 and enjoy life. The tearing has significantly limited Plaintiff's ability to read, work on a computer, drive,
11 watch television, and use her smart phone.

12 44. Throughout her ordeal, Plaintiff remained hopeful that, like other chemotherapy side effects, the
13 epiphora would eventually resolve. To her dismay, it never has.

14 45. Plaintiff's injuries could have been prevented had Sanofi simply warned that permanent
15 canalicular stenosis is a common but preventable side effect of Taxotere. Specifically, had Sanofi
16 properly warned Plaintiff's oncologist of the rapid onset of permanent damage, her oncologist would
17 have referred her to a lacrimal specialist immediately at the onset of her symptoms. Plaintiff thus seeks
18 recovery for her mental and physical suffering stemming from permanent, but easily preventable,
19 canalicular stenosis.

20 46. Plaintiff files this lawsuit within the applicable statute of limitations.

21 **VII. Tolling of the Statute of Limitations.**

22 47. Alternatively, Plaintiff files this lawsuit within the applicable statute of limitations period of first
23 suspecting that Sanofi's wrongful conduct caused the appreciable harm she sustained. Due to Sanofi's
24 fraudulent concealment of the true nature of "excessive tearing which may be attributable to lacrimal
25 duct obstruction," Plaintiff could not, by the exercise of reasonable diligence, have discovered that Sanofi
26 wrongfully caused her injuries since she was unaware of the severity and permanency of her injury.
27 Specifically in its warning label, which Sanofi intended for oncologists to read and rely on, Sanofi
28 fraudulently concealed (1) the rapid onset at which stenosis can occur, (2) the potentially permanent

1 nature of the injury, (3) the need to immediately refer patients to a lacrimal specialist and (4) that the
2 condition is highly preventable with timely intervention during chemotherapy. As a result, Plaintiff was
3 unaware that Sanofi knew of the devastating and permanent consequences of stenosis, or that Sanofi
4 concealed this information from her oncologist. Because Plaintiff's oncologist was unaware of the
5 permanent nature of this side effect, Plaintiff was also unaware that her condition was permanent.

6 48. Sanofi to this day does not warn that Taxotere can cause permanent damage to the lacrimal
7 system. Therefore, Plaintiff did not suspect, nor did she have reason to suspect, that she had been
8 permanently injured. Furthermore, Plaintiff did not and could not suspect the tortious nature of the
9 conduct causing her injuries until a date before filing this action that is less than the applicable limitations
10 period for filing suit.

11 49. Following the presentation of tearing, Plaintiff was advised by her eye doctor that the tearing was
12 probably dry eye or allergies and recommended eye drops, but did not suggest that she see a lacrimal
13 specialist.

14 50. In April 2020, Plaintiff saw a blog post on the website of the law firm of Hotze Runkle, PLLC
15 regarding Sanofi's negligence in failing to warn of the risk of **permanent** canalicular stenosis. Only then
16 did Plaintiff discover that the manufacturers of Taxotere were aware of **permanent** canalicular stenosis,
17 but they intentionally withheld this information from healthcare practitioners and consumers. At that
18 point, for the first time, based on the information she read on the law firm's website, Plaintiff appreciated
19 that the manufacturer of her chemotherapy drug failed to inform her and her oncologist of the risk of
20 **permanent** damage to her lacrimal system, as well as its knowledge that her injury could have been
21 prevented. Plaintiff could not have discovered Sanofi's wrongdoing earlier, because to this date, Sanofi's
22 warning fails to fully advise of the nature of the injury, resulting in oncologists and their patients
23 remaining in the dark. Plaintiff was only able to discover that her tearing was never going to go away
24 after Hotze Runkle published these facts on the internet.

25 51. Additionally, Plaintiff was prevented from discovering this information at an earlier date because
26 Sanofi: (1) misrepresented to the public, the FDA, and the medical profession the permanent nature of
27 "lacrimal duct obstruction;" (2) failed to disclose to the public, the FDA, and the medical profession its
28 knowledge of the risk of permanent but reversible side effects; (3) failed to disclose to the public, the

1 FDA, and the medical profession its knowledge that these side effects were preventable with early
 2 intervention during chemotherapy; (4) fraudulently concealed facts and information that could have led
 3 Plaintiff to discover Sanofi's liability; and (5) still has not disclosed to the public, the FDA, and the
 4 medical profession that Taxotere can cause permanent canalicular stenosis which can be prevented with
 5 early intervention during chemotherapy.

6 **COUNT I – STRICT PRODUCTS LIABILITY (FAILURE TO WARN)**

7 52. Plaintiff incorporates by reference the above paragraphs as if set forth herein.

8 53. At all relevant times, Sanofi was in the business of designing, researching, manufacturing, testing,
 9 promoting, marketing, selling, and/or distributing pharmaceutical products, including the Taxotere used
 10 by Plaintiff.

11 54. The Taxotere designed, formulated, produced, manufactured, sold, marketed, distributed,
 12 supplied and/or placed into the stream of commerce by Sanofi failed to provide adequate warnings to
 13 users and their healthcare providers, including Plaintiff and her healthcare providers, of the risk of side
 14 effects associated with the use of Taxotere, particularly the risk of developing disfiguring, permanent
 15 canalicular stenosis, or the measures that could have been taken to prevent it. The Taxotere designed,
 16 formulated, produced, manufactured, sold, marketed, distributed, supplied and/or placed into the stream
 17 of commerce by Sanofi and ultimately administered to Plaintiff lacked such warnings when it left Sanofi's
 18 control.

19 55. The risks of developing disfiguring, permanent canalicular stenosis were known to or reasonably
 20 knowable by Sanofi at the time the Taxotere left Sanofi's control, because of "newly acquired
 21 information" available to Sanofi after the 2002 label change.

22 56. A reasonably prudent company in the same or similar circumstances would have provided a
 23 warning that communicated the dangers and safe use of Taxotere.

24 57. Any warnings actually provided by Sanofi did not sufficiently and/or accurately reflect the
 25 symptoms, type, scope, severity, and/or duration of these side effects, particularly the risks of developing
 26 disfiguring, permanent canalicular stenosis or how it could have been prevented during administration of
 27 the chemotherapy.

1 58. Without adequate warning of these side effects, Taxotere is not reasonably fit, suitable, or safe
2 for its reasonably anticipated or intended purposes.

3 59. Plaintiff was a reasonably foreseeable user of Taxotere who used the drug in a reasonably
4 anticipated manner.

5 60. Plaintiff would have taken preventative measures during the course of her chemotherapy to
6 prevent canalicular stenosis had she (and her physicians) been provided an adequate warning by Sanofi
7 of the risk of these side effects.

8 61. As a direct and proximate result of Sanofi's failure to warn of the potentially severe adverse
9 effects of Taxotere, Plaintiff suffered and continues to suffer serious and dangerous side effects, severe
10 and personal injuries that are permanent and lasting in nature, and economic and non-economic damages,
11 harms, and losses, including, but not limited to: past and future medical expenses; past and future loss of
12 earnings; past and future loss and impairment of earning capacity; permanent disfigurement, including
13 canalicular stenosis; mental anguish; severe and debilitating emotional distress; increased risk of future
14 harm; past, present, and future physical and mental pain, suffering, and discomfort; and past, present, and
15 future loss and impairment of the quality and enjoyment of life.

16 WHEREFORE, Plaintiff respectfully requests judgment in her favor and against Defendants in an
17 amount that exceeds \$75,000, plus the costs of this suit and any other and further relief this Court deems
18 just and proper.

19 **COUNT II - NEGLIGENCE**

20 62. Plaintiff incorporates by reference the above paragraphs as if set forth herein.

21 63. Sanofi had a duty to exercise reasonable care in the design, research, formulation, manufacture,
22 production, marketing, testing, supply, promotion, packaging, sale, and/or distribution of Taxotere,
23 including a duty to assure that the product would not cause users to suffer unreasonable, disfiguring, and
24 dangerous side effects.

25 64. Sanofi breached these duties when it put Taxotere into interstate commerce, unreasonably and
26 without adequate and/or proper warning to Plaintiff and her healthcare providers, a product that Sanofi
27 knew or should have known created a high risk of unreasonable, disfiguring, and dangerous side effects.
28

65. The negligence of Sanofi, its agents, servants, and/or employees, included but was not limited to, the following acts and/or omissions:

- (a) Manufacturing, producing, promoting, formulating, creating, and/or designing Taxotere without thoroughly, adequately, and/or sufficiently testing it — including pre-clinical and clinical testing and post-marketing surveillance — for safety and fitness for use and/or its dangers and risks;
- (b) Marketing Taxotere to Plaintiff, her healthcare providers, the public, and the medical and healthcare professions without adequately and correctly warning and/or disclosing the existence, severity, and duration of known or knowable side effects, including permanent canalicular stenosis;
- (c) Marketing Taxotere to the public, and the medical and healthcare professions without providing adequate instructions regarding safety precautions to be observed by users, handlers, and persons who would reasonably and foreseeably come into contact with, and more particularly, use, Taxotere;
- (d) Advertising and recommending the use of Taxotere without sufficient knowledge of its safety profile;
- (e) Designing, manufacturing, producing, and/or assembling Taxotere in a manner that was dangerous to its users;
- (f) Concealing information from Plaintiff, her healthcare providers, the public, other medical and healthcare professionals, and the FDA that Taxotere was unsafe, dangerous, and/or non-conforming with FDA regulations;
- (g) Concealing from and/or misrepresenting information to Plaintiff, her healthcare providers, other medical and healthcare professionals, and/or the FDA concerning the existence and severity of risks and dangers of Taxotere; and
- (h) Encouraging the sale of Taxotere, either directly or indirectly, orally or in writing, to Plaintiff and her healthcare providers without warning about the need for more comprehensive and regular medical monitoring than usual to ensure early discovery of potentially serious side effects such as canalicular stenosis.

66. Despite the fact that Sanofi knew or should have known that Taxotere caused unreasonably dangerous side effects, Sanofi continues to market, manufacture, distribute, and/or sell Taxotere to consumers.

67. Plaintiff and her healthcare providers were therefore forced to rely on safety information that did not accurately represent the risks and benefits associated with the use of Taxotere and measures that could have been taken to prevent severe and permanent disfigurement from the use of Taxotere.

1 68. Sanofi knew or should have known that consumers such as Plaintiff would use its product and
2 would foreseeably suffer injury as a result of Sanofi's failure to exercise reasonable care, as set forth
3 above.

4 69. Sanofi's negligence was a proximate cause of Plaintiff's injuries, harms, damages, and losses, in
5 connection with the use of Taxotere, including but not limited to: past and future medical expenses; past
6 and future loss of earnings; past and future loss and impairment of earning capacity; permanent
7 disfigurement including permanent canalicular stenosis; mental anguish; severe and debilitating
8 emotional distress; increased risk of future harm; past, present, and future physical and mental pain,
9 suffering, and discomfort; and past, present, and future loss and impairment of the quality and enjoyment
10 of life.

11 WHEREFORE, Plaintiff respectfully requests judgment in her favor and against Defendants in an
12 amount that exceeds \$75,000, plus the costs of this suit and any other and further relief this Court deems
13 just and proper.

14 **COUNT III – NEGLIGENT MISREPRESENTATION**

15 70. Plaintiff incorporates by reference the above paragraphs as if set forth herein.

16 71. Sanofi had a duty to represent to Plaintiff, her healthcare providers, the healthcare community,
17 and the public in general that Taxotere had been tested and found to be safe and effective for the treatment
18 of various forms of cancer.

19 72. When warning of safety and risks of Taxotere, Sanofi negligently represented to Plaintiff, her
20 healthcare providers, the healthcare community, and the public in general that Taxotere had been tested
21 and was found to be safe and/or effective for its indicated use.

22 73. Sanofi concealed its knowledge of Taxotere defects from Plaintiff, her healthcare providers, and
23 the public in general and/or the healthcare community specifically.

24 74. Sanofi concealed this information with the intent of defrauding and deceiving Plaintiff, her
25 healthcare providers, the public in general, and the healthcare community in particular, and were made
26 with the intent of inducing Plaintiff, her healthcare providers, the public in general, and the healthcare
27 community in particular, to recommend, dispense, and/or purchase Taxotere.
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1 75. Sanofi failed to exercise ordinary and reasonable care in its representations of Taxotere in its sale,
2 testing, quality assurance, quality control, and/or distribution into interstate commerce, and Sanofi
3 negligently misrepresented Taxotere's high risks of unreasonable, dangerous side effects. These side
4 effects were unreasonable because they could have been entirely prevented with adequate warning.

5 76. Sanofi breached its duty in misrepresenting Taxotere's serious side effects to Plaintiff, her
6 healthcare providers, the healthcare community, the FDA, and the public in general.

7 77. Plaintiff and her healthcare providers reasonably relied on Sanofi to fulfill its obligations to
8 disclose all facts within its knowledge regarding the serious side effects of Taxotere and the ability to
9 prevent those side effects with appropriate precautionary measures.

10 78. As a direct and proximate result of the foregoing acts and omissions, Sanofi caused Plaintiff to
11 suffer serious and dangerous side effects, severe and personal injuries that are permanent and lasting in
12 nature, and economic and non-economic damages, harms, and losses, including, but not limited to: past
13 and future medical expenses; past and future loss of earnings; past and future loss and impairment of
14 earning capacity; permanent disfigurement, including permanent canalicular stenosis; mental anguish;
15 severe and debilitating emotional distress; increased risk of future harm; past, present, and future physical
16 and mental pain, suffering, and discomfort; and past, present, and future loss and impairment of the
17 quality and enjoyment of life.

18 WHEREFORE, Plaintiff respectfully requests that judgment in her favor and against Defendants in
19 an amount that exceeds \$75,000, plus the costs of this suit and any other and further relief this Court
20 deems just and proper.

21 **COUNT IV – FRAUDULENT MISREPRESENTATION**

22 79. Plaintiff incorporates by reference the above paragraphs as if set forth herein.

23 80. In its labeling information, Sanofi communicated to Plaintiff, her healthcare providers, the
24 healthcare community, and the public in general that "excessive tearing which may be attributable to
25 lacrimal duct obstruction has been reported" and that excessive tearing is a common side effect. These
26 statements misrepresented the true risk of harm to patients, in that they failed to fully inform oncologists
27 and patients of (1) the rapid onset at which stenosis can occur, (2) the potentially **permanent** nature of
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1 the injury, (3) the need to immediately refer patients to a lacrimal specialist and (4) that the condition is
2 highly preventable with timely intervention during chemotherapy.

3 81. Despite having knowledge of this side effect, Sanofi fraudulently omitted from this vague
4 warning of “lacrimal duct obstruction” and/or “excessive tearing” that Taxotere could and did cause
5 **permanent** damage to the lacrimal system, including canalicular stenosis.

6 82. These representations were material and false.

7 83. Sanofi made these representations and omissions:

- 8 (a) with knowledge or belief of their falsity, and/or in the case of omissions, with knowledge or
9 belief of falsity of the resulting statements;
- 10 (b) positively and recklessly without knowledge of their truth or falsity;
- 11 (c) with knowledge that they were made without any basis; and/or
- 12 (d) without confidence in the accuracy of the representations or statements resulting from the
13 omissions.

14 84. Sanofi made these false representations with the intention or expectation that Plaintiff, her
15 healthcare providers, the public in general, and the healthcare community in particular, would
16 recommend, dispense, and/or purchase Taxotere, all of which evidenced a callous, reckless, willful,
17 wanton, and depraved indifference to the health, safety, and welfare of Plaintiff.

18 85. At the time Sanofi made the aforesaid representations, and, at the time Plaintiff used Taxotere,
19 Plaintiff and Plaintiff’s healthcare providers were unaware of the falsity of Sanofi’s representations,
20 statements and/or implications and justifiably and reasonably relied on Sanofi’s representations,
21 statements, and implications, believing them to be true.

22 86. In reliance on Sanofi’s representations, Plaintiff and her healthcare providers were induced to and
23 did use and prescribe Taxotere, which caused Plaintiff to suffer serious and dangerous side effects, severe
24 and personal injuries that are permanent and lasting in nature, and economic and non-economic damages,
25 harms, and losses, including, but not limited to: past and future medical expenses; past and future loss of
26 earnings; past and future loss and impairment of earning capacity; permanent disfigurement, including
27 permanent canalicular stenosis; mental anguish; severe and debilitating emotional distress; increased risk
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1 of future harm; past, present, and future physical and mental pain, suffering, and discomfort; and past,
2 present, and future loss and impairment of the quality and enjoyment of life.

3 WHEREFORE, Plaintiff respectfully requests judgment in her favor and against Defendants in an
4 amount that exceeds \$75,000, plus the costs of this suit and any other and further relief this Court deems
5 just and proper.

6 **COUNT V – FRAUDULENT CONCEALMENT**

7 87. Plaintiff incorporates by reference the above paragraphs as if set forth herein.

8 88. At all times during the course of dealing between Sanofi and Plaintiff and her healthcare
9 providers, Sanofi misrepresented the design characteristic and safety of Taxotere for their intended use.

10 89. Sanofi knew or was reckless in not knowing that its representations were false due to Sanofi's
11 access to ongoing studies and reports that disclosed serious, but preventable damage to the lacrimal
12 system caused by Taxotere. In representations made to Plaintiff and her healthcare providers, Sanofi
13 fraudulently concealed and intentionally omitted the following material information: (1) the rapid onset
14 at which stenosis can occur, (2) the potentially permanent nature of the injury, (3) the need to immediately
15 refer patients to a lacrimal specialist and (4) that the condition is highly preventable with timely
16 intervention during chemotherapy.

17 90. Sanofi had a duty to disclose to Plaintiff and her healthcare providers the defective nature of
18 Taxotere, including, but not limited to, the heightened risks of disfiguring, permanent canalicular
19 stenosis.

20 91. Sanofi had a duty to disclose to Plaintiff and her healthcare providers that the disfiguring,
21 permanent canalicular stenosis caused by the use of Taxotere could have been prevented by early
22 identification and treatment of epiphora during chemotherapy.

23 92. Sanofi had sole access to material facts concerning the defective nature of Taxotere and its
24 propensity to cause serious and dangerous side effects, and therefore cause damage to persons who used
25 the drugs at issue, including Plaintiff.

26 93. Sanofi's concealment and omissions of material fact concerning the safety of Taxotere were made
27 purposefully, willfully, wantonly, and/or recklessly to mislead Plaintiff and her healthcare providers into
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1 reliance on the continued use of the drugs and to cause them to purchase, prescribe, and/or dispense
2 Taxotere and/or use it.

3 94. Sanofi knew that Plaintiff and her healthcare providers had no way to determine the truth behind
4 its concealment and omissions, including the material omissions of fact surrounding Taxotere set forth
5 herein.

6 95. Plaintiff and her healthcare providers reasonably relied on information disclosed by Sanofi that
7 negligently, fraudulently, and/or purposefully did not include facts that were concealed and/or omitted
8 by Sanofi.

9 96. As a result of the foregoing acts and omissions, Sanofi caused Plaintiff to suffer serious and
10 dangerous side effects, severe and personal injuries that are permanent and lasting in nature, and
11 economic and non-economic damages, harms, and losses, including, but not limited to: past and future
12 medical expenses; past and future loss of earnings; past and future loss and impairment of earning
13 capacity; permanent disfigurement, including permanent canalicular stenosis; mental anguish; severe and
14 debilitating emotional distress; increased risk of future harm; past, present, and future physical and mental
15 pain, suffering, and discomfort; and past, present, and future loss and impairment of the quality and
16 enjoyment of life.

17 **VIII. JURY DEMAND**

18 Plaintiff requests a trial by jury pursuant to Rule 38 of the Federal Rules of Civil Procedure.
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1 Dated: April 15, 2022

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